

Revocation Instruction

The customer shall be entitled to revoke his/her contractual declaration within fourteen days without having to state the reasons for such withdrawal from the contract.

The withdrawal period shall be fourteen days and shall begin from the day on which the customer or a third party other than the carrier and indicated by the consumer acquires the material possession of each of the goods ordered.

In order to exercise the right of revocation, the customer shall be required to inform Hamlitsch by means of an unambiguous statement on his/her decision of withdrawal from the contract. The customer may use for such purpose the revocation form made available on our website at the following URL:

<https://webshopneu.hamlitsch.at/wp-content/uploads/hamlitsch-widerrufsformular-en.pdf>

which is, however, not a mandatory method.

In order to meet the withdrawal period it may be deemed to be sufficient, if the customer submits the statement on the exercise of the right of revocation prior to the expiry of the withdrawal period.

The revocation shall be submitted by means of the revocation form made available on our website at the following URL:

<https://webshopneu.hamlitsch.at/wp-content/uploads/hamlitsch-widerrufsformular-en.pdf>

or by returning the goods to:

Hamlitsch GmbH & Co KG, Wirtschaftspark 28, 8530 Deutschlandsberg, Austria

or by postal letter, fax or email to:

Hamlitsch GmbH & Co KG, Wirtschaftspark 28, 8530 Deutschlandsberg, Austria

Fax: +43 3462 2386 - 23

Email: kuerbiskernoel@hamlitsch.at

Consequences of the Revocation:

If the customer revokes his/her contractual declaration, Hamlitsch shall be obliged to refund to the customer all payments received by Hamlitsch from the customer, including shipping charges (with the exception of additional costs resulting from a different shipment option selected by the customer contrary to the cheaper standard delivery offered by Hamlitsch) immediately and at the latest within fourteen days from the day on which the statement on the revocation of this contract was received by Hamlitsch. Hamlitsch shall use for such refund the same payment method used by the customer in the original transaction, unless a different mode of payment has been agreed upon explicitly with the customer; under no circumstances shall be charged by Hamlitsch any fees for such refund.

Hamlitsch may refuse the refund until the goods have been received again by Hamlitsch or the customer has furnished proof that the goods have been returned, depending on which occurs first.

The customer shall be obliged to bear the direct costs arising for the return shipment of the goods.

Exclusion of the Revocation:

The revocation shall be excluded, if the sealed labels of the goods have been removed after delivery as the goods are then for hygienic reasons not suitable for return.